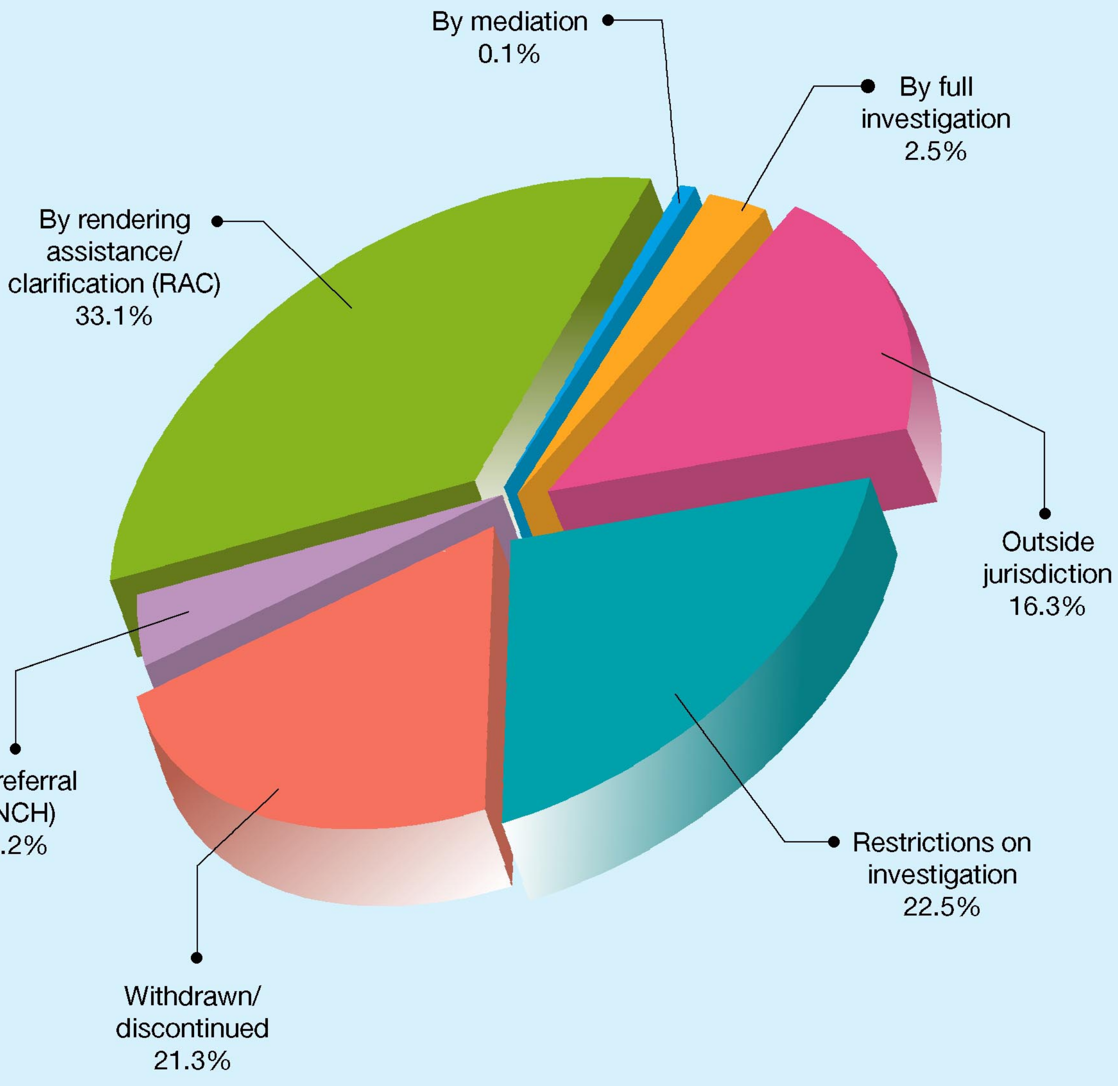Table 7 Classification of Complaints Concluded : 5,023 Cases